



Signature Eye Center

2810 Gulf Freeway South, Suite B
League City, Texas 77573
(281) 337-3344

FINANCIAL POLICY

Effective 11/09/08

Revised 03/12/09

**THANK YOU for choosing Signature Eye Center for your eye care needs.
Because we value our relationship with you and believe that the best relationships are based on understanding,
we offer these clarifications of methods of payment for our services.**

POINT OF SERVICE COLLECTIONS

Payment in full is due at the time the services are rendered.

We accept cash, MasterCard, Visa, and Discover credit cards, Care Credit, as well as debit cards with the Visa or MasterCard logo.

WE CAN NOT ACCEPT CHECKS.

RESPONSIBILITY FOR THE BILL

It is expected that all patients/guarantors receiving services are financially responsible for the timely payment of all charges incurred. While Signature Eye Center will file verified insurance for the payment of the bill(s) as a courtesy to the patient, the patient/guarantor is ultimately responsible for the payment and agrees to pay the account(s) within 30 days of the insurance payment, unless other satisfactory arrangements have been made with our Signature Eye Center. Not all services are covered by all insurance companies. It should be understood that by accepting the services, the patient is responsible for payment regardless of the fact that insurance covers the service or not. Signature Eye Center cannot become involved with any third party liability matters and must look to the patient/guarantor for payment of the bill.

ACCEPTANCE OF INSURANCE

Signature Eye Center will accept "Assignment of Benefits" on verified insurance policies and submit a bill to the carrier on the patient's behalf. It is understood that insurance is filed as a courtesy to the patient and does not relieve the patient of financial responsibility. Regardless of the reason, if the insurance company fails to pay within 90 days of the date the service was performed, you will be responsible for that balance. Because of the wide range of insurance plans in effect, Signature Eye Center will verify insurance coverage, deductibles and other limits prior to acceptance for payment of services. We will be happy to help you receive the maximum benefits available under your policy; however, the relationship is between you, the insured and your insurance company. We are not a party to that contract. Signature Eye Center will make every effort to pre-certify all services and procedures ahead of time provided the clinic is supplied with the necessary information; however, insurance carriers will not guarantee their information, so we regret that we cannot be responsible for any discrepancies in benefits estimated. Information given to you by our office regarding your benefits is a courtesy. You should verify and be knowledgeable about your insurance benefits.

BAD DEBTS AND LEGAL ACTION

Signature Eye Center reserves the right to file healthcare liens against the patient and other responsible parties as is deemed appropriate to protect the clinic interest. If the account is not paid in full or satisfactory arrangements made within the allowable time frame of 30 days, Signature Eye Center reserves the right to refer the account to an attorney and/or collection agency for collection of the balance.

EYEWEAR SALES

At Signature Eye Center, your lenses are custom made for your prescription and cut to fit into the premium frame of your choice. For this reason, once the lenses have been ordered from the lab and the process started, there are no refunds on the price of the lenses or the frame. Please understand that eyewear is a custom made product for you and can not be simply cancelled at no cost. Contact lenses have a trial fit period during which the patient tries out the lens to make sure it works well for them. If after a trial period they agree that the lenses work well, and to finalize a contact lens prescription, there will be no refund on boxes of contacts purchased in that prescription.